



Directory of Support Services

The role of this directory is to provide information only. It is recommended that you always check with providers that their service or organisation meets your requirements.

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Registered Charity Number:
700731

Support & Advisory Services in Liverpool & Knowsley



Advice

Citizens Advice Liverpool

<https://www.citizensadvice.liverpool.org.uk/>

General Advice: 0808 278 7840

Debt Advice: 0300 330 1196

Phone lines are open Monday-Friday 9am-5pm

The Life Rooms - Walton

<https://www.liferooms.org/contact-us/our-sites/life-rooms-walton>

Access to advice, health and wellbeing support

Evered Avenue, Liverpool, L9 2AF

Phone: 0151 478 6556

Monday-Friday 9:15am-4:45pm

Citizens Advice Knowsley (Kirkby)

<https://citizensadviceknowsley.org.uk>

142 Cherryfield Drive, Kirkby, L32 8RX

Email: advice@citizensadviceknowsley.org.uk Phone: 0808 278 7839

Monday: Appointments. Tuesday: Debt and Money Advice Drop-in 9:30am – 3:00pm.

Wednesday: Appointments. Thursday: Appointments. Friday: Welfare Benefits and General Advice Drop-in 9:30am – 3:00pm

Citizens Advice Knowsley (Huyton)

<https://citizensadviceknowsley.org.uk>

27 Cavendish Walk, Huyton, L36 9YG

Email: advice@citizensadviceknowsley.org.uk Phone: 0808 278 7839

Centre 63

Old Hall Lane, Kirkby, L32 5TH

Email: Ann.norris@Centre63.co.uk Phone: 0151 549 1494

Monday- Friday 8.30-5pm. Social supermarket open Wednesday 10-2pm. Advice and support with homelessness/housing/property pool. Money & Debt- new benefits /budgeting. Floating Tenancy Support

Prescot and Whiston Community Advice Centre

Prescot Centre, Prescot, L34 5GA

0151 443 4639



Support & Advisory Services in Liverpool & Knowsley



Emergency Support

Knowsley Council Emergency Support Scheme

<https://www.knowsley.gov.uk/residents/benefits-and-grants/emergency-support-scheme>

Liverpool Citizens Support Scheme

<https://liverpool.gov.uk/benefits/help-in-a-crisis/liverpool-citizens-support-scheme/>

Freephone 0800 456 1523 or 0151 233 3053

Monday to Friday 8am-6pm

Liverpool Household Support Fund

<https://liverpool.gov.uk/benefits/help-in-a-crisis/household-support-fund/>



Support & Advisory Services in Liverpool & Knowsley



Energy

Save Energy Advice Line

Email: advisor@epplus.org Phone: 0800 043 0151
Monday - Friday 9am - 5pm

Energy Projects Plus

Phone: 0800 043 0151

Knowsley Council Energy Efficiency Advice

Phone: 0151 443 5817
Email: simon.rugen@knowsley.gov.uk.

National Energy Action

<https://www.nea.org.uk/get-help/>
Phone: 0800 304 7159



Family

Children's Centre's- Liverpool

<https://liverpool.gov.uk/children-and-families/early-years-and-childcare/childrens-centres/>

Liverpool Family Information and SEND Directory

<https://fisd.liverpool.gov.uk/kb5/liverpool/fsd/home.page>

Homestart Knowsley (Family Support)

<https://homestartknowsley.org.uk/>
55 Rupert Rd, Huyton, L36 9TB
info@homestartknowsley.org.uk Phone: 0151 480 3910
Monday- Thursday 9-5pm; Friday 9-4.30pm.

Baby Basics Knowsley

<https://baby-basics.org.uk/>
The Big Help Project, Link Road Depot, Huyton
Business Park, L36 6AP
michele.duckworth@big-help.info Phone: 0151 482 6089

Knowsley Family Information Service

<https://www.knowsleyinfo.co.uk/>
Email: fis@knowsley.gov.uk Phone: 0151 443 5633 Option 4



Support & Advisory Services in Liverpool & Knowsley



Money

RAISE- Money and Debt Advice

<https://www.raiseadvice.org.uk/>

286 Scotland Road, Liverpool, L5 5AE Phone: 0151 459 1556 Email: admin@raiseadvice.org.uk

Liverpool City Region- Cost of Living Advice

<https://www.liverpoolcityregion-ca.gov.uk/cost-of-living-advice>

Big Help Money Advice

<https://www.bighelpproject.com/money-advice>

bighelpmoneyadvice@bighelpproject.com

Phone: 0808 275 9925

Greater Merseyside Money Advice Partnership

<https://www.gmmmap.org.uk/>

Whatsapp: 07468533492

Email: DebtHelp@CitizensAdviceGMMAP.org.uk

Phone: 0300 330 1196

Knowsley Council Financial Advice Line

Phone: 0151 443 3300

Livv Housing Group Financial Advice

<https://livvhousinggroup.com/help-support/money-advice/>

TESS - available to anybody in rented accommodation

<https://www.forhousing.co.uk/budgeting-and-debt-advice/>

Call 0151 949 5050 Monday to Friday 9am - 5pm



Support & Advisory Services in Liverpool & Knowsley



Food

North Liverpool Foodbanks

Main location

St Andrew's Community Network, Clubmoor Community Centre
16 Larkhill Lane, Liverpool, L13 9BR
Email: foodbank@standrewslive.org.uk Phone: 0151 226 3406

Please see website for information on accessing foodbank vouchers and check opening times directly with foodbanks before attending

<https://northliverpool.foodbank.org.uk/>

Good Shepherd Church

Lower House Ln, Liverpool, L11 2SF
Wednesday 9.30am-11.30am

Christ Church Anfield

157 Hartnup St, Liverpool, L5 1UW
Tuesday 10am-12pm

St Christophers Church

Lorenzo Drive, Norris Green, L11 1BQ
Tuesday 12pm-2pm

All Saints Stoneycroft

Broadgreen Road, Liverpool, L13 4BW
Thursday 9am-12pm

St Andrew's Church

Adshead Road, Liverpool, L13 0AL
Friday 10.30am-12.30pm

West Everton Community Council

The Friary Building, Bute Street, Liverpool, L5 3LA
Wednesday 2pm-3.30pm

St Paul's

Formosa Dr, Liverpool, L10 7LD
Friday 12pm-1.30pm



Support & Advisory Services in Liverpool & Knowsley



Food

Walton Cornerstone

2 Liston St, Liverpool, L4 5RT
Tuesday 9.30am-12pm

Knowsley Foodbanks

<https://knowsley.foodbank.org.uk/>

Emergency food for household to last 3 days. Access to welfare benefits, debt and employment support and 'baby basics' for new/expectant parents

Knowsley Foodbank Halewood

St Mary's Church, Kenton Road, Halewood, L26 9TS
Email: info@knowsley.foodbank.org.uk Phone: 0808 2759930
Saturdays 10am - 12pm

Knowsley Foodbank Huyton

St Dominic's Church, Southdean Road, Huyton, L14 8UL
Email: info@knowsley.foodbank.org.uk Phone: 0808 2759930
Thursdays 12pm- 2pm

Knowsley Foodbank Stockbridge Village

The Community Hub, The Croft, Stockbridge Village, L28 1NR
Email: info@knowsley.foodbank.org.uk Phone: 0808 2759930
Wednesdays 12pm - 2pm

Knowsley Foodbank Kirkby

St Andrews Church, Highfield, Tower Hill, Kirkby, L33 1ZF
Email: info@knowsley.foodbank.org.uk Phone: 0808 2759930
Mondays 12pm - 2pm

Knowsley Foodbank Kirkby

The Kirkby Centre, Norwich Way, Liverpool, L32 8XY
Email: info@knowsley.foodbank.org.uk Phone: 0808 2759930
Tuesdays 12pm - 2pm

Knowsley Foodbank Prescot

Salvation Army Prescot, Warrington Road, L35 5UA
info@knowsley.foodbank.org.uk
0808 2759930
Wednesdays 12pm - 2pm



Support & Advisory Services in Liverpool & Knowsley



Food

Torrington Drive Community Association (TDCA) Foodbank

New Hutte Neighbourhood Centre, Lichfield Road, Halewood, L26 1TE

tdcaonline.co.uk

Phone: 0151 443 2168

Monday - Friday (9am - 5pm) Food items and Clothing

St Nicholas' and St Mary's Churches Halewood Foodbank

St Nicholas' and St Mary's Churches Halewood, L26 6LA

Email: halewoodparish@btconnect.com Phone: 0151 487 9965

Monday - Thursday (9am - 12pm) Emergency food parcels

Incredible Edible

Court Hey Park, Huyton, L16 3NA

Phone: 0792 5529585

Tuesday (12-2pm) Friday (11-2pm)

Community food club - people can become a free member and pick their own items from the shop. Costs: £3.50 for 10 items £5.00 for 15 items £10.00 for 30 items

Swanside Community Centre

www.facebook.com/swansidecc/

Willoughby Rd, Huyton, L14 6XA

Email: swansidecc@yahoo.co.uk Phone: 0151 489 2370

Monday - Friday (7.30-6.30pm)

Support with food and essential items

Stockbridge Village Hub

Unit 2, The Croft shops, Stockbridge Village, L28 1NR

stockbridgevillagehub@bighelpproject.com

0779 3029740

Tuesday 12-2pm; Thursday 9.30-12pm.

Food club - can select and purchase items at reduced rates. £3.50 for 10 items,

£5 for 15 items, £10 for 30 items.

All fruit and veg is free - varies on the day



National Support



Samaritans

<https://www.samaritans.org>
Phone: 116 123

MIND

<https://www.mind.org.uk>
Phone: 0300 123 3393

Turn2Us

<https://www.turn2us.org.uk/>
Helpline: 0808 802 2000

Money Helper

<https://www.moneyhelper.org.uk/en>

National Debtline

<https://www.nationaldebtline.org>
Freephone 0808 808 4000

Step Change

<https://www.stepchange.org/>
Freephone 0800 138 111

